

INTERNAL VACANCY NOTICE – Senior Information Technology Officer – Project/Programme Management profile (AD7-AD8)

Ref. eu-LISA/26/TA/AD7-AD8/2.2



Sector and Unit	Home Affairs Programmes Sector/Programme and Solutions Management Unit
Grade bracket	AD7-AD8 (Temporary Staff)
Place of Employment	Strasbourg (France)
Working model	Hybrid working arrangements – Permanent relocation required
<u>Level of Security Clearance</u>	SECRET UE/EU SECRET
Deadline for Application	19 March 2026 ¹ 12:59 pm Tallinn time/ 11:59 am Strasbourg time
Validity of the Reserve List	31 December 2029

About the unit

The Programme and Solutions Management Unit (PMU) is responsible for the management of home affairs, justice and interoperability programmes addressing the implementation and evolution of IT systems entrusted to eu-LISA. In this capacity, PMU operates in compliance with the respective legal bases, as well as stakeholder expectations and milestones agreed at the political level. The Unit comprises the Home Affairs Programmes Sector (HAPS), the Justice Programmes (JUPS) and the Interoperability Programmes Sector (IOPS).

The Home Affairs Programmes Sector is responsible for the management of all programmes addressing the implementation of IT systems entrusted to eu-LISA in the EU's home affairs domain, including the evolution of existing IT systems operating in that domain.

In the EU's home affairs domain, HAPS manages programmes for the EU's IT systems supporting the areas of internal security, border control, visa, migration and asylum: SIS, VIS, Eurodac, EES, ETIAS (incl. web services) that make up the cornerstones of the Schengen area and the new Justice and Home Affairs interoperability architecture. This includes their recast and revised versions, as well as evolutions stemming from Screening Regulations and the EU's Artificial Intelligence Act.

As for new initiatives, HAPS manages the programmes for the EU's visa application platform and the Eurodac Recast. Going forward, HAPS will also manage all programmes for the development of new solutions and products entrusted to eu-LISA in the EU's home affairs domain.

¹ Date of publication: 18 February 2026

About the job

eu-LISA aims to establish a reserve list from which to source the best talent. Working under the supervision of the Head of the Home Affairs Programmes Sector and reporting to the Head of the Programme and Solutions Management Unit, you will support eu-LISA's mandate and ensure that the Agency achieves its objectives, enhances its reputation, and answers stakeholders' needs.

You will be responsible for monitoring the scope, planning, and execution of projects and programmes to ensure they remain within pre-defined budget, scope, time and quality. You will also manage the relationship between technology and business at project/programme level.

Your tasks will include a wide range of responsibilities that extend beyond the following list:

- Coordinating and managing, multiple project managers (first amongst peers). Ensuring, across a portfolio of projects that project managers maintain full oversight and control in terms of contractual obligations (together with the Contract Management Sector), financial circuits, governance and reporting, interdependency planning, risk and issue management, in compliance with agency standards and proper use of agency tooling and processes.
- Providing leadership and guidance to project managers on all control related aspects to ensure adherence to tolerances set by programme governance.
- Providing coaching and feedback to project managers on work performed and proposing corrective actions based on assessments against best practices, agency standards and competency framework.
- Implementing defined governance and tooling across multiple projects, working closely with the Project Practices and Methodologies Sector to continuously improve standards, processes and tooling support for the projects run by the Agency.
- For specific projects, monitoring and reporting on the overall progress, resolving issues and initiating corrective actions, where necessary, and ensuring deliverables remain within its pre-defined tolerances of scope, time, quality and budget. This includes, but is not limited to integration management, scope management (with particular emphasis on complex scope management in wider complex programmes and portfolios initiatives), time management, budget management, quality management, communication and risk management, stakeholder management and contract management.
- Planning and executing projects and programmes, ensuring optimal efficiency in resource allocation and aligning its mission to the vision of the organisation.
- Implementing defined project governance, reporting regularly to boards, advisory groups and other stakeholders.
- Managing all contractual, financial and procurements aspects of the project implementation and in compliance with applicable regulatory frameworks, agency standards and service requirements.
- Identifying, managing and mitigating the projects risks and issues, defining mitigation strategies and monitoring their implementation with relevant stakeholders.

Eligibility criteria

To be eligible for recruitment and selection, you need to meet the following formal criteria, which need to be fulfilled by the deadline for applications:

General conditions

- You produce the appropriate character requirements for the duties involved.
- You are engaged within eu-LISA as Temporary Staff 2(f) in function group AD, grade 7-8, on the closing date for applications and on the day of filling the post.

Selection criteria

The suitability of candidates will be assessed against the following criteria during different stages of the selection procedure:

Professional experience and knowledge

1. Proven professional experience with the duties mentioned under Section "About the Job".
2. Experience/knowledge in IT project management and methodologies and Agile practices.
3. Experience in leading teams and securing resources in a non-hierarchical or matrix environment.

Personal competencies

4. Ability to act upon eu-LISA's values and guiding principles (We get the job done - We take ownership - We are all role models - We act together as one).
5. Ability to establish and maintain effective and constructive relationships with internal and external stakeholders, and to understand and anticipate their needs and expectations to find the best solutions for the business.
6. Strong critical thinking and problem-solving abilities to analyse and resolve complex challenges, to identify and evaluate the possible courses of action, and to make and implement sound and timely decisions.
7. Proven ability to synchronise timelines, scope and resources across a complex project portfolio.
8. Ability to lead a team and foster a collaborative and high-performance environment.

Language

9. Strong communication skills in English at least at level C1².

Advantageous

10. Professional experience in a multicultural environment.

² Cf. Language levels of the Common European Framework of reference: <http://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr>

11. Experience in managing high-value framework contracts and Service Level Agreements in a public setting.
12. Knowledge of budgetary rules, public procurement, and audit requirements in the public sector.
13. Certification(s) relevant to the profile, such as Project Management Professional (PMP) Certification, PRINCE2 Foundation / Practitioner Certification, Agile Project Management (Agile PM) Practitioner Certification, Scaled Agile Framework (SAFe Agilist Certification), and any other relevant certificate in the field.

Application process and next steps

Ready to join us in building a safer Europe? Apply now!

Before submitting your application, you should carefully check whether you meet all eligibility requirements.

Please complete your application form via the e-recruitment platform [here](#). Due to the fact that this is an internal selection, one must select 'Internal' next to the 'Selection procedure type' field and click 'Search' [here](#).

eu-LISA does not accept applications submitted by any other means (e.g., e-mail or post), or any spontaneous applications. Your application should contain personal details, educational background, professional experience, language proficiency, motivation letter, and responses to pre-screening questions if applicable. Candidates are requested to support their application with adequate, concise examples of their work experience and qualification, especially if not directly addressed in the duties listed in the application under professional experience.

Please note that if at any stage of the selection procedure it is established that any of the requested information provided by a candidate is false, they will be disqualified.

If a candidate reaches the reserve list stage, they will be requested to supply documentary evidence in support of the statements that they made for this application.

If you encounter any difficulties during the application process or have any further questions, please do not hesitate to reach out to the Talent Acquisition Service. Feel free to send an email to eulisa-RECRUITMENT@eulisa.europa.eu.

Join our diverse team, where you will have the opportunity to grow both professionally and personally while enjoying the journey.

Selection procedure

The selection procedure includes the following steps:

- A Selection Committee, designated by the Appointing Authority, is established for the selection procedure;
- Each application is checked to verify whether the candidate meets the eligibility criteria;
- All eligible applications are evaluated by the Selection Committee based on a combination of certain selection criteria defined in the Vacancy Notice;
- The quality of the information provided by the candidate in their application is of utmost importance. Candidates are requested to support their application with adequate, concise examples of their work experience (including traineeships, voluntary work etc), and qualification, especially if not directly addressed in the duties listed in the application under professional experience.
- Once the list of the most qualified candidates is determined, a preliminary assessment may take place (e.g., a pre-recorded video interview and/or a remote written test)³ prior to the shortlist phase;
- The most qualified candidates will be invited to the shortlist phase⁴ in which the Selection Committee scores the candidates in accordance with the selection criteria. Certain selection criteria may be assessed jointly and some criteria may be assessed in two or more stages of the selection procedure;
- The shortlist phase consists of a shortlist interview, which might be complemented by a written test. Candidates may also be required to prepare a presentation on a topic to be presented during the shortlist phase, which would be evaluated as part of the shortlist interview;
- The interviews (including possible presentation) and written tests are predominantly conducted in English⁵.
- In order to be included in the reserve list, candidates must receive at least 60% of the maximum scores in the shortlist phase;
- After the shortlist phase, the Selection Committee establishes a non-ranked list of the most qualified candidates to be included in a reserve list and proposes it to the Appointing Authority;
- The Appointing Authority may choose from the reserve list a candidate for the post;
- Candidates included in the reserve list may be engaged for the same or similar post depending on eu-LISA's needs and budgetary situation;
- All shortlisted candidates will be informed whether or not they have been included in the reserve list. Candidates should note that inclusion in a reserve list does not guarantee engagement.

³ The Selection Committee has the discretion to choose between remote and on-site interviews/tests as deemed appropriate. For remote interviews, the Selection Committee reserves the right to conduct the interview using an online video interviewing tool for synchronous and/or asynchronous (e.g., recorded) interviews.

⁴ Same applies as per previous footnote.

⁵ As English is eu-LISA's working language, the selection procedure will be predominantly conducted in English, except when English is the mother tongue of a candidate or when the mother tongue of the candidate is not an official language of the European Union. In these cases, some of the interview and/or written test questions may be asked in the language indicated as their 2nd EU language.

Please note that the Selection Committee's work and deliberations are strictly confidential. Any contact with its members linked to this selection procedure is strictly prohibited.

English is eu-LISA's working language. Any communication related to the selection procedure will be conducted in English.

Assignment and conditions of employment

The selected candidate will be assigned by the Authority Authorised to Conclude Contracts of employment from the final list of suitable candidates. Once the candidate receives an assignment offer, they may be required to accept the offer within a short timeframe and be available to start the contract as agreed with their line manager.

The successful candidate will be assigned to the new post according to the assignment decision without an impact on their current contract (with an amendment to the employment contract).

All selected candidates may be required to have, or be in a position to obtain, a valid Personnel Security Clearance Certificate (SECRET UE/EU SECRET) depending on the specific job profile and the need-to-know requirements. Failure to obtain the required security clearance certificate from the candidate's National Security Authority, either during or after the expiration of the probationary period, will give eu-LISA the right to terminate any applicable employment contract where the security clearance is a requirement.

Protection of personal data

eu-LISA ensures that candidates' personal data is processed in accordance with Regulation (EU) No 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data⁶.

The legal basis for the selection procedure of Temporary Staff (TA 2(f)) are defined in the Conditions of Employment of Other Servants of the European Communities⁷.

The purpose of processing personal data is to enable selection procedures.

The selection procedure is conducted under the responsibility of eu-LISA's Human Resources Unit ('HRU'). The controller, in practice, for personal data protection purposes is the Head of the Human Resources Unit.

The information provided by the candidates will be accessible for a limited number of authorised HRU personnel, to the Selection Committee, and, if necessary, to the Executive Director, Security and/or the Legal personnel of eu-LISA.

⁶ Regulation (EU) No 2018/1725 of the European Parliament and of the Council of 23 October 2018, OJ L 295, 21.11.2018, p. 39.

⁷ CEOS, in particular the provisions governing conditions of engagement in Title II.

Almost all fields in the Application Form are mandatory; the answers provided by the candidates in the fields marked as optional will not be taken into account to assess their merits.

Processing begins on the date of receipt of the application. eu-LISA's data storage policy is as follows:

- for applications received but not selected: the paper dossiers are filed and stored in archives for two (2) years after which time they are destroyed;
- for candidates included in a reserve list but not recruited: data is kept for the period of validity of the reserve list + one (1) year after which time it is destroyed;
- for recruited candidates: data is kept for a period of ten (10) years as of the termination of employment or as of the last pension payment after which time it is destroyed.

All candidates may exercise their right of access to and rectification or erasure of their personal data or restriction of processing.

In the case of identification data, candidates can rectify the data at any time during the procedure. In the case of data related to the admissibility criteria, the right of rectification cannot be exercised after the closing date of applications.

Any substantiated query concerning the processing of the candidate's personal data should be addressed to the eu-LISA's HRU (eulisa-RECRUITMENT@eulisa.europa.eu).

Candidates may have recourse at any time to eu-LISA's Data Protection Officer (dpo@eulisa.europa.eu) and/or the European Data Protection Supervisor (edps@edps.europa.eu).

Appeal procedure

If a candidate considers that they have been adversely affected by a particular decision, they can lodge a complaint under Article 90(2) of the Staff Regulations of Officials of the European Union and Conditions of employment of other servants of the European Union, to the following address:

eu-LISA
(European Union Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice)
Vesilennuki 5
10415 Tallinn, Estonia

The complaint must be lodged within three (3) months. The time limit for initiating this type of procedure starts from the time the candidate is notified of the act adversely affecting them.

